



### **We have missed seeing our patients!**

Due to the COVID-19 Crisis, Oregon Governor Kate Brown issued an executive order allowing dental offices to only see emergency patients starting on March 23, 2020. Since then, we have been learning how to best treat our patients so we can begin seeing people for general care beginning May 4, 2020. This is per our governor, who has lifted the restrictions as of May 1, 2020.

We appreciate how understanding our patients have been during this time. We have put a lot of thought and care into our procedures for patient care. Every procedure from our front door to the treatment rooms has been re-engineered to minimize contact.

### **Soft Opening Phase One at Broadway Dental**

Our office hours will be different going through this first phase.

- **Our temporary office hours for patient care will be Monday 8am-5pm and Wednesday 8am-5pm.** We will be contacting each scheduled patient by phone to go over the COVID-19 precautions we are taking.
- **Our business office hours will be Monday-Wednesday 8am-5pm and Tuesday-Thursday 8am-2pm.** During this time, a staff member will be available to you by phone.

### **For now, our lobby is closed.**

Our patients will wait in their cars for their appointments, rather than in the lobby. Don't worry, our team will let you know what to do when you arrive.

**As we proceed, we value your feedback! Please share your questions, feelings and ideas with us so we can fine-tune our new processes to best serve you!**